

Notes from the meeting held on Monday 29th September, 2014

Health Select Commission and The Rotherham NHS Foundation Trust

Present:

TRFT – Louise Barnett, Chief Executive and Anna Milanec, Director of Corporate Affairs/Company Secretary

HSC – Cllr Brian Steele, Chair and Cllr Stuart Sansome, Vice Chair

Notes: Sharon Crook, Scrutiny Support Officer, RMBC

Purpose of the meeting

As agreed at HSC on 25th June 2014 the first of a series of monthly meetings took place on 11th August, 2014 to discuss progress on Rotherham Foundation Trust's Five Year Strategic Plan. The notes from the meeting formed the basis for this discussion and update on progress to date.

Monitor and the five year plan

The Performance Review meeting was very good with Monitor requiring further information on two areas for the plan (for reassurance).

- a. Benchmarking exercise (comparable with a similar size trust)
 - How efficient
 - Level of risk

This should be completed and available by the end of October

- b. Clinical speciality review

This should be completed and available by the end of December

Financial position

– on track

CQC/Intelligent Monitoring Banding – The risk status is 2

Complaints – information from the last financial year will be used which should be much better but uncertain if the improvement made will alter the banding in the next report due to the reporting period for the data sets. .

Pneumonia – this has been met (a care bundle is now in place)

Lots of positive action has been taken. The Head of CQC, John Croft had been invited to a meeting which had been positive and very productive.

Nurses recruitment

Lynne Waters is the new Executive Director of HR on the Board. The focus is on recruitment and retention

Recruitment

- Newly qualified nurses have been recruited
- 18 apprentices (Healthcare Assistants)
- Still many gaps, filling the vacancies is a priority

- Improvements being made to the recruitment process and time to recruit
- More work to do locally

Retention

Work is being done to retain staff through exit interviews and looking at the reasons why staff are leaving with some positive results.

National check survey with staff

The survey is being carried out by an external provider. It has been sent out to the whole workforce and closes in December. The results will give a national picture and a comparison to last year. The results may improve as there has been significant progress in a number of areas including:-

- A permanent chief executive and chairman, Some enforcements have been lifted (i.e. Board Governance)
- Lots of progress made with staff engagement and morale including roadshows for staff

However, it is difficult to anticipate the outcome given the level of change over the past year.

Response from SYPTE

The response from SYPTE confirmed that the bus routes to hospital leaflets do still exist but due to budget cuts and cost saving exercised the number of outlets where the leaflets used to be displayed have been reduced and, therefore, they are no longer available from within the hospital. However, leaflets can still be found within bus interchanges, travel information centres and online.

Copies of the following documents were given at the meeting:-

1. Copy of 5 year plan
2. Annual report and quality report 2013/14
 - Including staff survey results from last year
3. Clinical services review timetable
 - A & E has been looked at first re New Emergency Centre
 - December target has to be hit
4. Plan on a page for staff (given at the meeting)
 - Strategic objectives

Agreed Actions:

1. Further information be provided in relation to charging for damaged hearing aids:
 - How is accidental damage assessed
 - How is the decision made regarding who has to pay

NB: The date of the TRFT Board meetings have changed to the last Tuesday of the month at 9.30am in the Board room. The next meeting is 28th October, 2014.

Date and time of the next meeting

27th October, 2014 at 3pm

Venue: Town Hall